



**FY 2018
ANNUAL
REPORT**

**CREATING
BETTER FUTURES
TOGETHER**

July 1, 2017-June 30, 2018



MISSION

Creating **BETTER FUTURES**
for children, families, and our community.

Without you, our mission is impossible. You are making a difference.

Dear Friends,

With pride and gratitude, we present Youth Service System's FY 2018 annual report. This year's theme is "Creating Better Futures Together." In May 2019, we will mark 45 years of service to West Virginia's youth and adults. We have served tens of thousands over all these years, but it is always humbling when a former client drops an email or places a call to thank us. Many of them say we saved their lives. What has made that possible is our community's support — your support. That's the real story of our successes.



We've been fortunate to have had scores of volunteer board members guide and support our efforts. We have been blessed to have had many foundations and faithful donors support our mission. We value the many partnerships we've cultivated with the faith-based communities, school systems, first responders, judicial systems, and funders.

Together, we have made meaningful differences in the lives of children, families, and our communities.

In humble gratitude,

John Moses
CEO

Emily Fisher
Board chair

CURRENT BOARD OF DIRECTORS

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The Future Is Now at the Lazarus and Mary & Martha Houses

Inside the walls of two unassuming wood frame homes perched above the highway in Goosetown, lives are being transformed. Lazarus House



and Mary & Martha House are more than recovery homes, they are recovery communities. In FY18, 22 men and 13 women took care of the homes together, gathered around

the big dining room tables for meals, and were there for each other when the going got tough. "Addiction is a disease of loneliness," said Patrick Condron, Lazarus House director.

"A very big part of staying clean and sober is reconnecting and staying connected with people who care. That's one of the reasons we exist."

"The house provided me with clothing, hygiene products, and all the material needs. But the most important thing I received was love and support."

— Mary & Martha resident

PROGRAMS

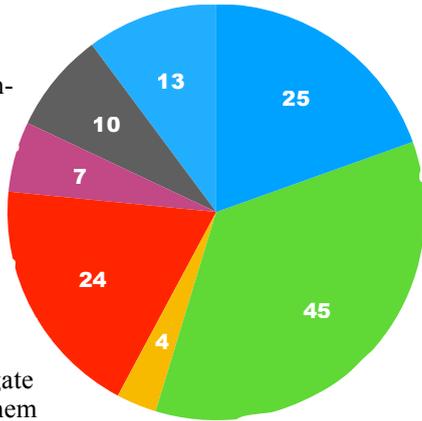
Total Number of Youth & Families Served in FY18:
(including residential facilities)

4,644

Professional Services

Safe at Home

This program ensures youth ages 12-17 who are in custodial care remain in their own communities whenever safely possible. The goal is to reduce reliance on foster and congregate care and reunify them with their families.



Quiet Minds

This program provides advocacy, counseling, and support for youth with mental illness experiencing psychosis.

- Safe at Home — 25
- Therapy — 45
- Quiet Minds — 4
- Substance Treatment — 24
- Evaluations — 7
- CAPS Assessment — 10
- Other — 13

CAPS

These assessments were developed by the state DHHR to ensure the safety, permanency and well-being of children in custodial care.

Number of Outpatient Clients Served:

128

Community-Based Services

Expanded School-based Mental Health	Youth Received Early Intervention	386
	Youth Referred for Treatment	92

This program is in place at five middle schools in Brooke, Hancock, Ohio and Marshall counties. There were 105 universal prevention events at those schools in FY18.

Regional Youth Services
Center School-based Groups ... 764

Workforce Investment Board ... 126

Youth Mentoring Network 25

Before- and After-School 122

Life Skills Training 148

Supervised Visitation, Parenting Instruction & Safety Services 55



A mentee takes the helm on his mentor's boat.

Number of Community-Based Youth & Families Served: **1,718**



Isaac Sands, a fourth-grader at Ritchie Elementary School, was his school's winner in our 2018 Choose a Clear Mind Poster Contest.



The Impact Coalition has realized its goals of enlarging community engagement and reducing substance abuse by youth. We've done this in large part by producing environmental change and implementing grassroots campaigns such as local SADD chapters and the Day of Hope, which has spread to faith communities throughout the state. With the assistance of our members who represent 12 sectors of the community, we have seen a decline in youth alcohol and marijuana use over the years.

Number of Ohio County youth reached through Impact activities:

2,400

882
Youth Volunteer Hours

4,510
Support Hours From Community

10,828
Miles Traveled By Community Members



Our 2018 Summer Interns strike a pose.

"We had this camp we did for kids at the Y where we taught them about different drugs and the impact they had on their body. It helped me to continue to do that, even at school with kids my own age."

— Madie Riedel, 16, an Impact intern working to bring SADD to Wheeling Central Catholic High School

FACILITIES

Number of Youth
in Residential
Care FY 2018: **398**

Site Stats: **Mulholland Center - 175** **Helinksi - 91** **Transitional - 64** **Samaritan - 60**

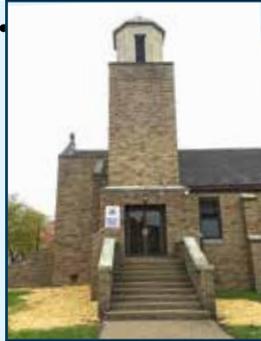
YAC - 8 —

L  **K** at what *YOU* made possible:

IMPROVEMENTS



Bathroom
Renovations



Landscaping



Window
Repairs



Fence &
Courtyard



Pavers

Ronald C. Mulholland Juvenile Center

It was dinnertime at the detention center. "Mark," 16, noticed counselor Ruth McGriff slumped over at the dining table. When he asked her if she was OK, she mumbled incoherently. That's when Mark remembered the first aid training he received at the detention center: Miss Ruth was having a stroke. He immediately reported it to the correctional officer.

Because of Mark's quick thinking, Miss Ruth is fully recovered. Later, during a family dinner at the center, the Wheeling Fire Chief surprised Mark and his parents by presenting him with a plaque for his heroic actions. It was a proud moment that brought his no-nonsense parents to tears.

Helinksi Shelter

"Eliza" was 17 and a victim of sex trafficking in Columbus. She had a baby, who was being cared for by her mother. On a road trip from Columbus, her "friends" abandoned her at a man's home — they simply left and never came back. The man demanded sex for her to stay. Weirton Police found out and brought Eliza to Helinksi.

When she got to the shelter, Eliza was angry and uncooperative, but she soon realized the staff was on her side. In her month at the shelter, she received medical care and therapy. She became more respectful and was extremely thankful to the staff for helping reunite her with her mother and child.

Transitional Living: McCrary & Tuel Centers

"Lucy" was adopted out of foster care by a friend's family. Unfortunately, they couldn't afford to care for her and turned her out of the house at age 18. She was homeless until she enrolled at West Liberty University and moved into a dorm. When classes ended in the spring, however, she was homeless again. That's when she moved into McCrary, where she built a support system, learned to drive and got her license, and was connected to services to help pay for school.

When she returned to WLU, she decided to pursue zoo sciences because she loves working with animals. She is on track for a bright future.

Samaritan House

"John," age 17, was using crystal meth heavily before he came to Samaritan House. He was angry and violent, getting into nine fights during his first two weeks. He began therapy, where he learned healthier coping skills. The staff bought him a journal, and he began writing poetry and rap lyrics.

He soon stopped glamorizing drugs and started talking about his future. He got his diploma, earning an impressively high score on his TASC test. He even asked staff for help managing a \$100,000 death benefit he was going to get when he turned 18. He said he didn't want to squander it on drugs. His remarkable progress led his judge to release him early to his mother.

Youth Achievement Center

"Charlie," 16, was expelled from school for 365 days after making violent threats. He subsequently came to live at YAC because his parents needed help caring for him. He has a developmental disability and is diagnosed with a conduct disorder, yet staff members have discovered he's a likeable teen and eager to please.

After getting to know Charlie better and teaching him some coping skills, YAC staff approached the local alternative school to see if they would allow him to attend 2.5 hours a day. He since has earned his way to full-time status, and his teacher is recommending he attend the local high school. The YAC staff believe in Charlie and have given him both the tools and the chance to succeed.

SUCSESSES

DIRECTORS

LINDA
SCOTT



"I'm still in touch with residents from 20 years ago. It didn't matter to me what got them here. It matters what the outcomes are. I feel like a proud parent of hundreds of kids and what they have accomplished."

31
YRS

MARGO
SCOTT



"When you work with these kids and you build that rapport, you can help them make better choices in their lives. My staff is really, really good, and they help me give these kids a chance."

29
YRS

PAM
JEFFERS



"The reason I have worked over 28 years here is pretty simple: the kids. The people I have worked with and the many young adults have been my extended family."

28
YRS

KARI
JERROME



"I do what I do because I love meeting kids and having a positive impact on their lives. I wake up every day knowing that I get to come to work and make a difference."

10
YRS

SCOTT
HEDRICK



"I heard a calling in my 20s to work with youth. I have a passion for it. The work I am doing here is an answer to that calling and an outlet for that passion."

3
YRS

OUR DIRECTORS HAVE A COMBINED **101** YEARS OF SERVICE AT YSS!

ENGAGEMENT

Creating better futures...
TOGETHER

Winter Freeze Shelter Ministry



Christ United Methodist Church members are faithful volunteers.

Individuals, businesses, churches, civic groups, schools, universities, members of the media — all came together to support the 9th season of the Winter Freeze Shelter, from Dec. 15, 2017 to March 15, 2018. During that time, guests received warm beds, hot meals, clothing, medical care, companionship, assistance with obtaining IDs, bus tickets to reunite with relatives, and hope for the future.

It's a ministry YSS could not provide without community support. We do it because it is necessary, and we know we can count on you. You have never let us — or our guests — down.

160 Individual Guests

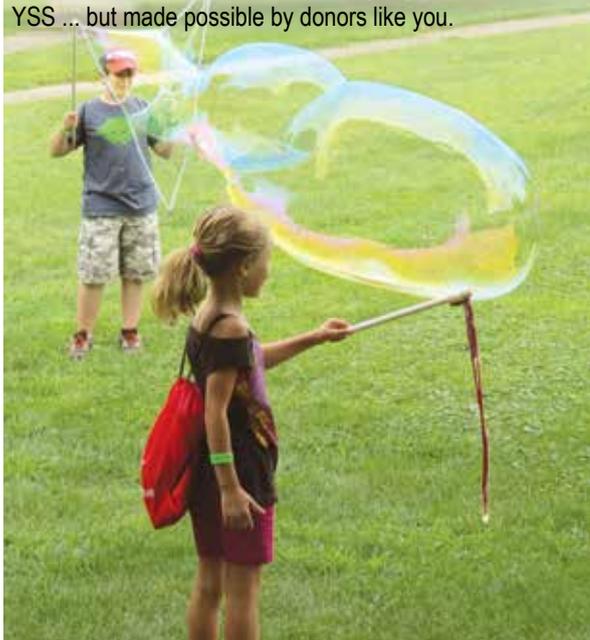
337 Donors & Supporters

43 Overnight Volunteers

Celebrate Youth Opportunities Matter!

Thanks to Wheeling Park Commission and many community sponsors like you, thousands of youth and their families descended on Wheeling Park in August for a day of fun and learning. They learned how to create better, healthier futures as they browsed exhibitors' tables. Families then were invited to enjoy all the park's amenities for free. It's an end-of-summer celebration organized YSS ... but made possible by donors like you.

Save the Date:
8.1.2019



GOOD SAMARITAN DINNER

“Don't recognize us, recognize our tribe.” Those were the sentiments of Ziegenfelder Co. owners Lisa and Barry Allen upon being named the 2018 Youth Services System Good Samaritans. The Wheeling-based business, maker of Budget Saver Twin Pops, has been recognized nationally for its second-chance hiring commitment, a commitment YSS supports and applauds. The Allens call their employees the Zieggy Tribe and only agreed to receive the award if the Tribe were part of the honor. They place value not just on boosting their bottom line but on improving the social well-being of their community, making them worth recipients of the Good Samaritan Award.

Save the Date:
8.16.2019



FINANCES

Counting on you
... and making it count.



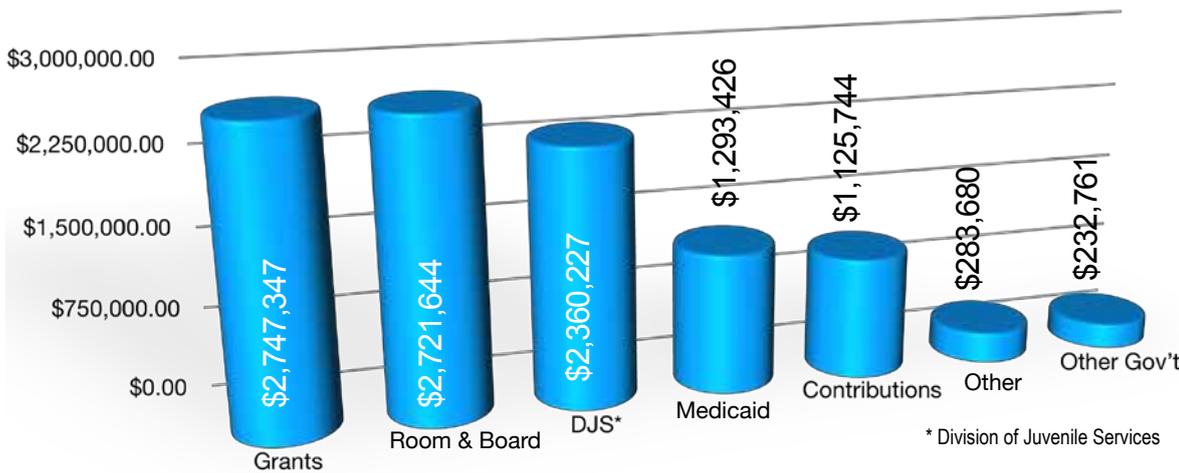
Leave a LEGACY

Continue to create a better future for children, families and our community after you're gone by including Youth Services System Inc. in your legacy planning. You can rest assured your gift of cash, stock, or real estate will be used to help our dedicated staff maintain a safety net for the most vulnerable members of our communities.

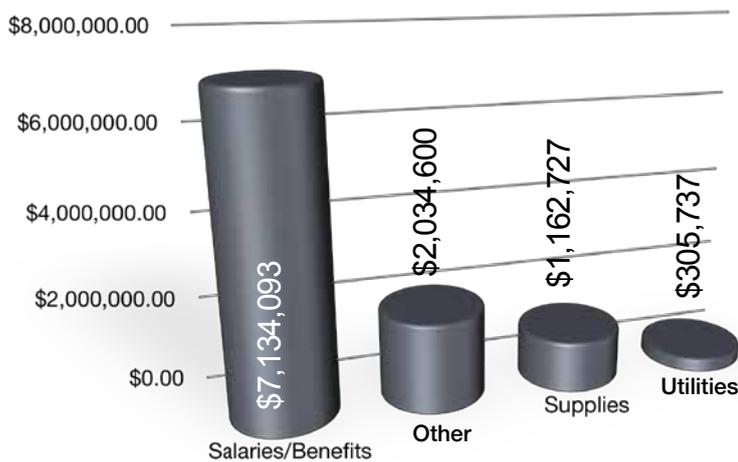
Of course, you may make a donation at any time. You may direct your gift to our general fund, endowment, or a program of your choice. You may designate the gift in honor or memory of a person who is special to you. Your gift counts. Thank you.



YOUTH SERVICES SYSTEM INC.
87 15TH ST., P.O. BOX 6041
WHEELING, WV 26003



Revenues \$10,764,829



Expenses \$10,637,157

Surplus \$127,672

“John Moses and his team are dedicated to bringing hope, love, and strength to our youth in the Ohio Valley.”

— Former client



\$44,953 raised for homeless youth

Taking place during National Runaway and Homeless Youth Month, the Wheeling SleepOut raises money and awareness for the YSS's Transitional Living Program to prevent youth homelessness. These youth may be aging out of foster care or victims of abuse and neglect or sex trafficking. At the 7th annual SleepOut, 28 teams and 15 individuals raised \$44,953 to help provide rent, utilities, and support services to these youth. In all, 240 community members participated in the overnight event.

Save the Date:
11.8.19



DONORS AND SUPPORTERS

Public Funders

Marshall County Board of Education

Marshall County Commission

Northern Panhandle Workforce Development Board

Ohio County Board of Education

Ohio County Commission

U.S. Department of Health & Human Services, Family & Youth Services Bureau

U.S. Department of Health & Human Services, Runaway & Homeless Youth Technical Assistance Center

U.S. Department of Health & Human Services, Substance Abuse & Mental Health Services Administration

W.Va. Department of Health & Human Resources, Bureau of Behavioral Health & Health Facilities

W.Va. Department of Health & Human Resources, Bureau for Children & Families

W.Va. Department of Health & Human Resources, Bureau of Medical Services

W.Va. Department of Military Affairs & Public Safety, Bureau of Juvenile Services

Grants & Foundations

Anonymous

BB&T West Virginia Foundation

Bernard McDonough Foundation

Cafaro Foundation

Chevron Fund

Christian Fellowship Foundation

Chris Hess Foundation

Comcast

Community Foundation for the Ohio Valley

Enterprise Holdings Foundation

Francis J. & Edith Jackson Foundation

Fraternal Order of Eagles

George W. Bowers Family Charitable Trust

Hancock County Savings Bank Foundation

Hawley Family Charitable Foundation

Hess Family Foundation

Highmark West Virginia

J.B. Chambers Memorial Foundation

Jeremy C. McCamic Family Foundation

J.C. Williams Charitable Trust

J.P. Morgan Chase

Judge & Mrs. Frederick P. Stamp Foundation

Kiwanis Club of Wheeling

Kohl's Cares

Mount Olivet Lions Club

Ohio Valley Christian Soldiers

Robert L. and Helen E. Levenson Charitable Trust

Robinson S. Parlin Charitable Trust

Roy Chambers Foundation

Sisters of St. Joseph Health & Wellness Foundation

Rite Aid Foundation

The Albert Schenk III & Kathleen H. Schenk Charitable Trust

Two Bridges Fund

VNA Home Support Foundation

Wheeling Auto Club Fund

Women's Giving Circle

Donors

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Advanced Entertainment

Advanced Family Practice

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Appalachian Outreach Inc.

Archers Chapel Methodist Church

Jessica Armann

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Michele Bambauer

Wendy Barbeau

Bill Barker

Jessica Barnes

Steve Barnhart

Maureen Barte

Shirley Barte

Kimberly Bartsch

Elizabeth Basich

Crystal Bauer

Kathy Bauer

BB&T

Beacon House

Judy Beazel

Rhonda & Rumer Beazel

Susie Beazel

Cynthia Becker

Megan Becker

Rebecca Corbett Beckett

Valena Elizabeth Beety

Shirley Beihl

Cindy Bell

Holly Bell

Bellaire Presbyterian Church

Paul Belli

Carrie Bennett

Michelle Bentfield-Horn

Heather Berry

Art Bertol

Best Plumbing Specialist Inc.

Bethlehem Apostolic Temple

Bethlehem United Presbyterian Church Board of Deacons

Beyond Marketing

Ronald T. Bingham

Janet Birch

Ed & Sally Bise

Larry & Jane Blalock

Elaine Blasko

Martha Bloomfield

Daniel & Joni Blum

Bob's Lunch

Ron & Sarah Bogolin

Bordas & Bordas PLLC

Jamie Bordas

Kim Bordas

Paul & Kathleen Boron

Bosco's

Margaret Bosold

Erin Bowers

Jeff & Pam Bowers

Rita Bowers

Linda Boyd

Joyce Brak

Robert Brammer

Robin Branz

Margaret Brennan

Lori Bresnahan

In Honor of Pam Jeffers

Anna Brinkmeier

Susan Brossman

Curt & Shari Brown

Kelli Brownlee

Gary & Linda Bryant

In Honor of Elijah, Tyler & Kaleigh Bryant

Sue Bumgardner

Tom Burgoyne

Steve & Raina Burke

Alisha Burns

Lori Burwell

Carol S. Butler

Patricia Butler

Thomas G. & Suzanne Byrum

Cabela's Distribution Center

Debbie Calmbacher

Calvary United Methodist Church

Kenneth Campanizzi

Bill Campbell

Leslie Campbell

Sheryl Campbell

Geno & Maryanne Capp

Danielle Cappelletti

Hank Cardello

Sandra Cardwell

Rebecca Carey

MaryAnn Carl

David Carmichael

Carl & Melissa Carpenter

Mary Beth Carpenter

Sarah Carpenter

Ron & Sarah Bogolin

Bordas & Bordas PLLC

Jamie Bordas

Kim Bordas

Paul & Kathleen Boron

Bosco's

Margaret Bosold

Erin Bowers

Jeff & Pam Bowers

Rita Bowers

Linda Boyd

Joyce Brak

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MaryAnn Carl

David Carmichael

Carl & Melissa Carpenter

Mary Beth Carpenter

Sarah Carpenter

Robert Cook

In Honor of Suzanne Cook

Edward Corbitt

Jennifer Costanzo

Lou Costanzo

Covenant Community Church - C3

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Russ & Sheila Falls

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Brandon & Savanna Farr

Heidi Ferns

Pat Ferrick

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Happy Goat Yoga LLC

Kristy Figaretti

Katherine Figaretti

Julie Filipovich

Carol Findley

First Choice Health Systems Inc.

First Christian Church

Emily & Bill Fisher

Fitzsimmons Law Firm

Jamie Davis

Rick Davis

Rikki Davis

Mary Dean

B.J. Delbert

Charles "Gino" & Lee Ann Delbert

In Honor of Dr. Tom and Carole Wack, R.N.

Angela Foster

Esther Delsandro

Deluxe Toy & Hobby

Brian Delvis

Bruce Denham

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Discount Building Supplies 2

Doctors Urgent Care

Ted & Ami Dodd

Kim Donahie

Miriam Douglas

Stephen L. Gamron

James Gardill

Jan Gardill

Annmarie Drury

Tammy Gasaway

Kevin Duffin

Kristine Dugan

Audrey E. Ciripompa

In Memory of Jess A. Ciripompa

Anita Clark

Erin Clark

Kathryn Clark

Peggy Clark

Darryl E. Clausell

Claysville Christian Church

Gary & Mary Clegg

Kelly Clemons

Christa Clifford

Clutch Gaming

Bill Coen

Elaine Cole

Colliers Way Church Of Christ

Wilma Collins

Maureen Comiskey

Community Lutheran Partners Inc.

Mary Anne Compton