Adapting to Change ~ Continuing to Serve







FY 2020 Annual Report

July 1, 2019 ~ June 30, 2020



OUR MISSION

"To create better futures for children, families and our community."

ear Friends. The pandemic, without question, has upended our lives. The fear, the uncertainty, the relentless havoc this virus wields has given us pause. It has caused us to reflect on what we have expected to be as certain as the sun rising and falling every day.

Yet we are a people, an agency, a community, that can master the waves of change, as awkward and disruptive as they may be.

I'm proud of all our staff members who have persevered in their service to our kids, many of them burdened with worries about their own children and their personal safety. We have been blessed that, to date, COVID-19 has spared all the children in our care and we have maintained a full staff.

I'm grateful, too, for the generosity of this community that has allowed us to keep the Sophie Moses Free Store running and has provided us with the resources to house more than 40 families with 83 children since last September in direct response to a shortage of family emergency housing in Wheeling.

Some of these families have come to us from the streets. Some are threatened with eviction or utility shut-off. Some need food, clothing, appliances. All are seeking hope.

You graciously have allowed us to meet their needs.

I salute all who have looked beyond their own fears to care for their neighbors, especially the most vulnerable. Thank you.



Danielle and Daniel left behind an unhealthy situation in New Martinsville a year ago to make a fresh start in Wheeling with their 1-year-old baby, Khianna. Their troubles followed them, however, Evicted from an initial emergency housing placement because of drug use, Danielle went to detox. I (John Moses) subsequently got a late-night call from our street outreach employee that a father and baby had been evicted and were now homeless. Thankfully, I had the resources to put them in a hotel.

A week later in October 2019, we welcomed Danielle, Daniel and Khianna as the first tenants in our Temporary Emergency Housing for Families program in Wheeling. Because of your donations, we were able to lease three furnished apartments to help people in situations like theirs. I gave them a key and some words of encouragement. I checked on them frequently, watched them grow, witnessed their recovery unfold.

Both Danielle and Daniel have been clean for almost a year. They are patient, loving parents to Khianna, now 2. They persevered through their challenges. We persevered alongside them. Their hard work, our desire to help and your donations formed a triple-layered foundation of hope on which they are building a better future.

I'll never forget telling John, it takes no time at all to completely destroy everything you have, but to get it back... It makes you a lot more grateful, a lot more humble." ~ Danielle

FY20 BOARD OF DIRECTORS ~

L I serve because Youth Services is about doing the right thing, at the right time, all the time."



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How to GIVE~

Youth Services System Inc. P.O. Box 6041 87 15th Street Wheeling, WV 26003 304-233-9627

There are many ways to help YSS create better futures!

- · Mail a check to the address at left.
 - Donate on our website or Facebook page.

· Set up a recurring gift by texting YSSGIVE to 44-









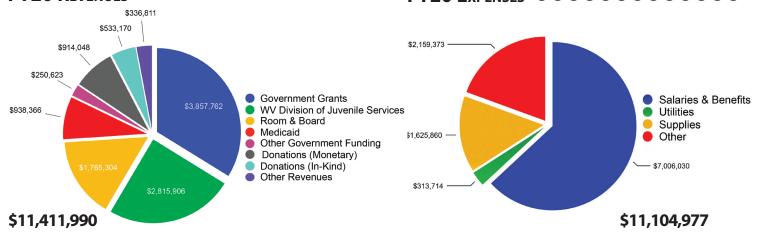


John Moses, CEO



FY20 Revenues ~

FY20 EXPENSES ~~~



Celebrate Youth 2019



August 1

It's all about a fun, free day for kids at Wheeling Park with a resource fair, food, games, swimming and more!





NOVEMBER 1, 2019

Teams: 22 # Participants: 152 # Sponsors: 26

Amount Raised: \$65,477

To help prevent youth homelessness







Good Samaritan Tribute Dinner

August 16, 2019 ~ Charlie Schlegel

Like YSS founder Ronald C. Mulholland, when it comes to helping kids, Charlie Schlegel

> "yes ... yes ... and yes again."

The YSS Board of Directors honored local restaurateur and philanthropist Charlie Schlegel as the 2019 Good Samaritan. Charlie donates his time, talents and resources every year to the Wheeling SleepOut benefiting the YSS Transitional Living Program. He and his staff at the former Ye Olde Alpha raised \$40,000 for YSS youth with its Ugly Server Contest. He also donates food to many other local charities.



66

I am my father's son. You have to help people who need help. It's what you do."

Charlie Schlegel

iscal Year 2020 was challenging, but with the help of our dedicated employees, donors and supporters, Youth Services System Inc. adapted to the changes and continued the vital work of serving youth, families and our community. Our FY2020 Annual Report is a flow chart of these challenges and the resulting successes we achieved together.

CLIENT NEEDS

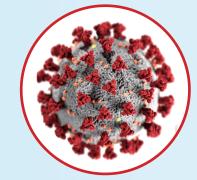
Safe **Shelter Continued Services**

CHALLENGES



SEPTEMBER 2019

A Wheeling homeless shelter no longer accepts women and children.



MARCH 2020

WV Gov. Jim Justice implements a statewide emergency plan to limit exposure to the novel coronavirus and the resulting illness, COVID-19.



Emily S. Fisher.

YSS Board Chair

meet by conference call during the (COVID) shutdown. They provided as much support as possible to the staff and clients being served while striving to keep everyone safe. "

he Board of Youth Services Systems continued to

YSS CEO John Moses calls a meeting of local elected officials, social service agencies and others who serve people experiencing homelessness About 25 people sit at the table. Information and ideas are shared, but no immediate solutions present themselves.

Help Us

Help Families

GINGTUESDAY | NOW

YSS launches a media campaign

and a Giving Tuesday Now online

fundraiser to raise awareness and

money for homeless families.

The first purpose of the meeting was to give people an idea of what the homeless situation is in the Wheeling area, especially for women and families. At last count, there were about 29-30 women sleeping in tents in the city of Wheeling. One of those moms is pregnant. We simply don't have the immediate resources we once did." ~ John Moses, Sept. 4, 2019

Freeze Shelter



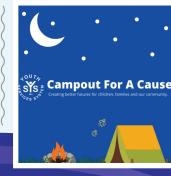




As an "essential" business, YSS remains open during the stay-home order, although some office staff are able to work from home. YSS shelters and the Ronald C. Mulholland Juvenile Center stay open thanks to hard-working frontline staff. Everyone adapts. Professional Services therapists conduct sessions via telehealth. Prevention staff provides continuing education to local professionals using online platforms. School-based mental health coordinators create Facebook pages with resources for parents and students.







YSS creates a new virtual fundraiser. Campout for a Cause, to raise money for unfunded and underfunded programs during COVID.





With donations of sewing machines from YSS employees and fabric from local residents and businesses, Helinski Shelter director Margo Scott taught residents how to sew masks and then donated masks to Ohio County Schools, Soup Kitchen of Greater Wheeling, House of the Carpenter, Madison School, Welty Home and YSS, among others.

f I thought it was a great opportunity to teach the kids how to use a sewing machine and give back to the community." ~ Margo Scott, Helinski manager

ince September, YSS has helped to house 41 families, including 83 children. Staff members have worked diligently to maintain a 100% **COVID-free rate among YSS residents.**

Our donors poured out their love for children and families during this challenging year. Because of this unprecedented support, these are some of the things we could do:

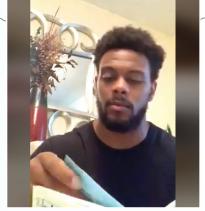
GIVE a refrigerator, food and first month's rent & deposit to a single mom who had been living in bug-infested conditions and using a cooler to keep her food.

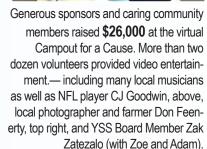
PROVIDE temporary housing to a homeless single father who had been unable to find work and daycare for his 4-month-old because of COVID.

PUT boots on a man's feet so he could work and feed his four kids under age 10. **CREATE** a warm, safe place for the community's unsheltered population.

66 We were drawn to YSS and the Freeze Shelter because we wanted to honor Caleb's loving, giving spirit. Caleb Smail would have given a complete stranger the shirt off his back. We figured, as a family, the least we could do was give to this often forgotten group of people." Jen Stricklin, Caleb Smail Kindness Project









By the Numbers ~~

of Youth & Families Served: 7,751

RESIDENTIAL SERVICES: 394

Helinski Shelter	57
Samaritan House	44
Transitional Living Program*	110
Ronald C. Mulholland Juvenile Center	183
COMMUNITY-BASED SERVICES: 1,132	
Youth Mentoring Network	45
Youth Opportunities Unlimited (work program)	126
Parenting/Life Skills/Supervised Visitation	57
Before- and After-school Care	107
Regional Youth Services Center	416
Expanded School-based Mental Health:	004
Intervention Activities	381
Referrals to Intensive Treatment	50
PROFESSIONAL SERVICES: 125	
Safe at Home	53
Therapy/Quiet Minds/Assessments	58
Drug Court	14
PREVENTION SERVICES: 5,972	
Community Impact Coalition members (youth)	334
Alternative Activities	1,815
Evidence-based Programming	2,013
Keep a Clear Mind (4th grade)	587
Too Good for Drugs Mindfulness Education	226
Partnerships for Success (ages 9-24)	66 931
	931
HOMELESS SERVICES: 407	070
Winter Freeze Shelter** (adults)	279
Temporary Emergency Housing for Families 45 parents & 83	ء مساما المام
	chilaren
RECOVERY HOMES: 32	21
Lazarus House** (adults) Mary & Martha House** (adults)	11
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**Not included in total count

*Transitional Living Program Breakdown



The Women's Giving Circle is proud to continue to support this program, and Youth Services System Inc., as it strives to make a positive impact in the lives of women and girls in our community."

Suzanne Rohrig Gaiser, Women's Giving Circle



Despite school being disrupted this spring, five residents of Ronald C. Mulholland Juvenile Center earned their TASC high-school equivalency diplomas. Congratulations, Tucker, Michael, Samantha, Kayle and Robert



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Ohio County Commission

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Technical Assistance Center Substance Abuse & Mental

Health Services Administration

U.S. Department of Justice

W.Va. Department of Education W.Va. Department of Health & Human

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 Bureau for Children & Families Bureau of Medical Services

W.Va. Department of Military Affairs & Public Safety, Bureau of Juvenile Services

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Oglebay Park

Ohio Valley Unitarian Universalist Olson, Maria Orrick. Herrington & Sutcliffe

Our Lady of Perpetual Help Pangilinan, Nelly

Miner, Dean Minor, Ambe Minor, Bryan E Mmm...Popcorn, LLC Moffitt, Fave Molnar, Gregg Monday Morning Bible Group

Monroe, Edward and Marylou Moody, Donna Moore, Karen Moore, Lynn and Kelley Moore, Richard and Maureen Morris, Jasper Morris. Tina

Mortakis, James and Susan MOS Office Systems Moses, Denine Moses, John and Jo Moss, Byron and Nancy Moundsville Adult Softball Assoc.

Mullen, Richard S Myers, Susan Myles, Mary

Rabinowitz, Marilyn Rader, Kaitlynne Rager, Trista Railing, Mary

Oberdick, Jacinda Ogilbee, Breezie

Ohio County 4-H Ohio County Democratic Women's Club Ohio Valley Awards Ohio Valley Christian Soldiers Ohio Valley Street Survivors

Paden City Elementary School Palmer. Cecilia Palmer, Jane Panhandle Cleaning & Restoration Panhandle Lodge No. 74-Elks

Morrison, William and Marciann

Mullin, Richard P. Jr. and Marian

Radakovich, Peter and Sue Rafiani, Kristin and Baromelow, Ramallo, Veronica Ramsey, Bruce L Rapp, David

Ratcliffe, Donnie Raymond, Roberta Reddick, Teresa Reed, Laura

Reese, Darlene Reineke, Jazlyn Reliable Appliance Renshaw, Jean Anne Resczynski, Larry and Chris Rich & Shirley's Quickprint Richmond, Dianne Ricker, Barbara

Riggs, Cristy Riley, Christine Riley, Katherine I Rine, Kelly Rine. Robert Ringer, Clarissa

Roberts, Karen Robinson, Nathan Robinson, Stephanie and Darr Rock Hill Presbyterian Church Rogers, John Rohmann, Stacy Rohrig, Jennifer

Ronevich, Miranda

Otey's Smokehouse Otte. Lucille Our Lady of Peace School

Salestrom, James and Pamela Salkovick, John and Karen Salvatori, Renee Sambuco, Mary Sampson, Bill and Chris Sam's Club Sandford, Bill and Linda Sandrick, Carolyn Santorine, Lora Kave

Pelegrin, Lynette Pell, Doug Peluchette, Carol Peluchette, Dave Peluchette, Elaine Peoples, Matt Perdue, Jean S Perry, John Petrella, John and Roberta Pittsburgh Associates Operating Pizzoferrato, Kelly Church Poland, Michelle

Pomazal, Rick Porter, Dena Porter. Heid Porter, Matthew and Mia Porter, Sue Posev. Brenda

Power Country 99.5 Radio Provenzano, Floridea Pyle, John and Amy

Reddy, Virginia and Richard Reed, Tim and Linda

Rohrig, Rob and Kathleen Rollandini, Jobeth Roman, Loretta Romanek, Paul and Jean Romick, Margaret Roney's Point Presbyterian

Rose. David and Judy

Runkle, Alice

Runvan, Lisa

Rush, Ron

Russell, Stacy

Rohrig, Shelley

In Memory of Mark Rohrig

In Memory of Debbie Miller

Schlosser, Mary Katherine

In Memory of Frank Templin

Sacco, Ron and Stacey

Rosenberg, Sherry Rosenthal, Nina Roset, Janet Rotary Club of Wheeling Roth, John and Marsha Roxby, Joe Roxby, Judi Ruben, Barbara

Patterson, Aaron Patterson, Donald Patrick Patterson, Tara Paul. Jessica Payton, Shannor Peklinsky, Alicia Pleasant Grove United Methodist

Schafer, Alvin and Carolyn Schlegel, Charlie Schlosser, Mary Katherine Schultz, Rhonda Schunn, Matthew and Bethany Scott, Butch and Linda Scott, Margo Scripture, Dior Sebar, Karon Seibert, Justin Sengewalt, John and Karen Senter, Cathie **Shadow Cat Trucking** Shaffer, Sherri Shah, Randy Potts, Lawrence "Cork" and Joanne Sharp, Edwin and Barbara

Shaughnessy, Brian and Cindy Shaver, Linda and John Shaw, Kara Shaw, Scott and Robin Shearer, Phillip and Cindy Shelburne, Janet Shelek, James and Anne Shimp, Douglas B Short Creek United Methodist Shortall, Emily Showalter, Jenny Shrodes, Lychel and Alicea, Michael Sibs Antiques Simon, Kareer Singer, Nancy Sklavounakis, Gerasimos Slater, Libby Slaven, Sue Smith, Casey

Smoulder, George and Mary

Sobutka, Nelson and Joan

Sonotone Hearing Aid Center

Spadafore, Lori & Charles

Spohn, Nancy and Charles

Sprague, Gary and Cheryl

St Matthew's Episcopal Church

St. Clairsville Church of Christ

St. Joseph The Worker School

St. Mark Evangelical Lutheran

St. Luke's Episcopal Church

St. Mary's Central School

St. Michael Parish School

St. Paul Evangelical Church

St. Vincent De Paul School

St. Michael Parish Youth Group

State Farm Insurance, Tim O'Grady

Sicurella, John A.

In Honor of Marc Abraham

St. Michael Church

Stacey, Vanessa

Stamp, Fred and Joan

Stechly, Robert and Judith

Stahl, Rebecca

Stamper, Paula

Staskey, Valery L

Snyder, Kim and Brett

Social Security Office

Southwestern Energy

Spic & Span Cleaners

Spillers, George

Spurrier, Amy

Church

Squires. Mariorie

Snyder, Jenny

Snyder, Michelle

Sokol, Jessica

Saporito, Loretta

Saseen, Joseph

Savage, Charles

Todaro, Patrick Tolliver-Lehman, Lisa Tom. Sandv Tomczyk, Joseph and Christine Townsend, Carl Tovs for Tunes Smith, Dee Frabert. Melanie Smith, Eleano Tredway, Judy Smith, Lisa Treiber, Bonnie Smith, Robert Tri-State Petroleum Smith, Sandra TROY Group, Inc. Smith, Steve and Linda TSG Smith, Terr Smith, Wayne and Carolyn

Tuck, Steve Tuel Center Turansky, Terry Turner, Christina Turner, Madelyn Turner. Winnie Twigg, Bernard "Bernie" and Sharon

Stewart, Laura

Stickles, Steven

Stokes, Charleer

Stinoski, Marv

Storch, Erikka

Straub Honda

Stull. Brooke

Stull, Luann

Sullivan, Edward

Sullivan, Peggy

Sutphin, Barry

Sutton, Dennis

Swain, Diana L

Szalay, Angela

Taggart, Cheri

Takos, Regina

Taylor, Cassie

Tavlor. Michael

Taylor, John and Peg

The Cornerstone Group

The Experience Church

The Linsly School

Thompson, Melissa

Thornburg, Vincent

Timbrook, Dorothy

Timms, Dr. Steve

Tisinger, Richard

Throckmorton, Jennifer

Thrive

The Efficiency Network (TEN)

Thomas, Brenda & Thomas

Target

Swann, Jim and Greta

Szymialis, Carmella

Strader, Cynthia

Strong, Robert and Libby

Sunkissed Hair & Day Spa

Unified Bank United PF Partners, LLC, DBA United Way-Upper Ohio Valley Uraco, Mary

Valley Harley-Davidson Vance Memorial Presbyterian Vankirk, Teddy Vargo, Dianna Varsity Pizza Vavra, Sara S. VC Wares

Villamagna, Bob and Chris

Walmart SuperCenter, Moundsville

Walmart SuperCenter, Highlands

Vcelka, Aili

Vineyard Church YWCA-Wheeling Vosvick, David Wack, Thomas Wagenheim, Dan and Linda Walker, Glynda Walker, Lloyd and Margaret

Way Memorial Church Wayt, Douglas and Susanna Weaver, Shirley Weber, Laura Stone Presbyterian Church Weidner, Erika Weigand, Beckey Weimer, Dan Weisner, Gary A. Street-Lovejoy, John and Sandra Weisner, George and M. Jear Weisner, Robert A. Weiss, Sandra Weitzel, John and Judy Wells. Ross & Courtne Weltz, Russel and Cathy Wendt, Bonnie Fitzsimmons WesBanco Bank, Inc. Suprenant, Paul and Regina West Liberty Christian Church West Liberty University Women' Basketball Team WV Northern Community College WVNCC Foundation, Inc. Wetzel County Commission

Wharton, Christine Wheeling Board of Realtors Wheeling Coffee Company, Inc Wheeling Country Day School Wheeling Health Right Wheeling Heritage Wheeling Hospital Wheeling Hospital Safety Town Wheeling Hospital 5th Floor Nurse Wheeling Inn Wheeling Island Lions Club Thoburn United Methodist Church Wheeling Laborers Local 1149 Wheeling Linen Service Wheeling Odd Fellow Lodge No. Wheeling Park High School Wheeling Rage Baseball Wheeling Stogies Baseball Club Wheeling University Wheeling-Nisshin Inc. White, Eli Whitecotton, Paul and Gai Wildpret, Jennifer L. Wilev. Melinda Wilkinson, Jeff and Debbie Williams Lea Tag Williams, Big John Williams, James A. and Jody L Williams, Rachel Williams, Stefany Willits, John

Williams-Fort Beeler Plant Williamson, Lisa Wilson, Brad and Kathy Wilson, Janice and Frank Wilson, John and Monique Wilson, Judy Wilson, Tamara Wine, Benji Winesdorfer, Jud Wiselka, Elena Witzgall, Andrea Women of Ash Ave. Church of Goo Women of Trinity Lutheran Church Woodland, John and Mary Ellen Woodsdale Elementary School Woody, Tracey Wright, Breanna

> WVU/Ohio County CEOS Wyckoff, Nikki Yaeger, William and Mary Beth Yaeger, David Yeager, Donnie Yochum, Peter and Deborah Yonko, Suzanne Yusko, Judith

Wright, Kathryn

WV Event Pros

Zambito, Ricci Zatezalo, Zak Zeakes, Anthony & Mary Anne Zelek, Terry and Kelly Zhang, Jin Ziegenfelder Company, Inc. Zinka, Rudy and Betsy Zogg, Paul and Julie

Zwolensky, Lois

Latacz, Walte Mick, Adam, Leah, Ava and Asa

In Honor of the Caleb Smail Human Kindness

In Honor of Mary Beth Hughes & Angela Nagem

Hardy and Hardy Media Marketing In Memory of Paul A. De Paules Harris, Carol In Memory of Mac Harris Horne, Fred

Glass, Richard and Donna

Jackson, And

Horne, Robert In Memory of Angela Nagem Hughes, Mary Beth In Honor of Donna Glass Huff, R. Douglas In Memory of Jean Fox Huff Humes, Mike In Memory of Linda Humes

In Memory of Frank Templin

Jimmy F. Pickett Associates

In Memory of Betty L. Stein

In Memory of Gloria Jane Johnston

I.O.L.A. Club Inc

In Memory of Angela Nagem

In Memory of Rosemary Kluth Lando, Roslyn R. In Honor of Matt Porter & Mary Beth Hughes Law, Bryan In Memory of Caleb Smail Machel, Phillip In Memory of Elizabeth and Walter Machel Maltese, Cheryl and Nicholas In Memory of John "Jack" Pennybacker McGlaughlin, Dennis & Susan In Memory of Angela Nagem & In Honor of John In Honor of Cindy Fluharty

McIntire, Alice and Mack

In Honor of the Children

Hannig

In Honor of the Klamut Family

Kluth, Edwin and Rosemary

McKinley, Betty and Harold Keating, Dwight and Margaret In Memory of John "Jack" Pennybacker In Memory of Angela Nagem Kesler, Maribeth Mendel, G. and Meyers, Judith In Memory of Lee In Memory of John "Jack" Pennybacker Kiger, Rebecca Midget, Marlene In Honor of Daughter's Teachers In Memory of Timothy Midget Klamut, Nancy Miller, Jody

> In Memory of Frank Templin Miller, Judy In Memory of Frank Templin Monfradi, Charles and Delores In Memory of John "Jack" Pennybacker Mullin, Richard P. Jr. and Marian In Memory of John "Jack" Pennybacker O'Donnell, Laura In Memory of C.T. O'Donnell

> > Ohio County Democratic Women's Club In Honor of Betsy Bethel-McFarland O'Neil, Anna Parker, Sharon In Memory of Mark Rohrig Peklinsky, Carol and Scott In Memory of Angela Nagem

In Memory of John "Jack" Pennybacker Pennybacker, Shawn and Vickie In Memory of John "Jack" Pennybacke Porter, Charles and Sarah In Memory of John "Jack" Pennybacke Posin, Seth In Memory of John "Jack" Pennybacke Post, David and Launa In Memory of John"Jack" Pennybacker Prascik. Helen In Memory of Gregg Voscavitch Proietti, Victor and Joan In Memory of John "Jack" Pennybacker Recht. Karen In Honor of Mary Beth Hughes & Donna Glass Rogers, William and Linda In Memory of Frank Templin

In Memory of Sophie Moses Spadafore, Lori and Charles In Memory of Angela Nagen Stefanow, Kathleen and George In Memory of John "Jack" Pennybacker Stocking, Leslie and Brad In Memory of John "Jack" Pennybacker Taylor, John and Peg In Memory of John "Jack" Pennybacker Taylor, Vivian In Memory of Allen "Al" Taylor Templin, Jerry and Joyce In Memory of Frank Templin Templin, Sandra In Memory of Frank Templin Thomas, Brenda and Thomas In Memory of Jim Bordas Tisinger, Richard In Honor of John Moses Treasured Memories Community Funding In Memory of Betty L. Stein Two Can Communications In Memory of John "Jack" Pennybacker

Sobutka, Nelson and Joan

In Honor of Joseph Wakim Walicki, Mary and Celeste In Honor of Louise, Teresa, and Jerry Walicki Wells, Ross and Courtney Welsh, David Wensyel, John WesBanco Bank White, Trudy Young, Carol

Vargo, Dianna M.

Wakim's Club, Inc

In Memory of Angela Nagem

In Memory of Jim Bordas In Honor of Emily and Bill Fisher In Memory of Catherine Wensyel In Memory of Lee Nelson Wineman, Lonnie and Winters, Scott and Joanne In Honor of the Children In Memory of Frank Templin

In Memory of Angela Nagem Wilson, Denis and Gretchen In Honor of Jesus & His Children In Memory of John "Jack" Pennybacker