# Adapting to Change ~ Continuing to Serve







FY 2020 Annual Report

July 1, 2019 ~ June 30, 2020



#### **OUR MISSION**

## "To create better futures for children, families and our community."

ear Friends. The pandemic, without question, has upended our lives. The fear, the uncertainty, the relentless havoc this virus wields has given us pause. It has caused us to reflect on what we have expected to be as certain as the sun rising and falling every day.

Yet we are a people, an agency, a community, that can master the waves of change, as awkward and disruptive as they may be.

I'm proud of all our staff members who have persevered in their service to our kids, many of them burdened with worries about their own children and their personal safety. We have been blessed that, to date, COVID-19 has spared all the children in our care and we have maintained a full staff.

I'm grateful, too, for the generosity of this community that has allowed us to keep the Sophie Moses Free Store running and has provided us with the resources to house more than 40 families with 83 children since last September in direct response to a shortage of family emergency housing in Wheeling.

Some of these families have come to us from the streets. Some are threatened with eviction or utility shut-off. Some need food, clothing, appliances. All are seeking hope.

You graciously have allowed us to meet their needs.

I salute all who have looked beyond their own fears to care for their neighbors, especially the most vulnerable. Thank you.



Danielle and Daniel left behind an unhealthy situation in New Martinsville a year ago to make a fresh start in Wheeling with their 1-year-old baby, Khianna. Their troubles followed them, however, Evicted from an initial emergency housing placement because of drug use, Danielle went to detox. I (John Moses) subsequently got a late-night call from our street outreach employee that a father and baby had been evicted and were now homeless. Thankfully, I had the resources to put them in a hotel.

A week later in October 2019, we welcomed Danielle, Daniel and Khianna as the first tenants in our Temporary Emergency Housing for Families program in Wheeling. Because of your donations, we were able to lease three furnished apartments to help people in situations like theirs. I gave them a key and some words of encouragement. I checked on them frequently, watched them grow, witnessed their recovery unfold.

Both Danielle and Daniel have been clean for almost a year. They are patient, loving parents to Khianna, now 2. They persevered through their challenges. We persevered alongside them. Their hard work, our desire to help and your donations formed a triple-layered foundation of hope on which they are building a better future.

I'll never forget telling John, it takes no time at all to completely destroy everything you have, but to get it back... It makes you a lot more grateful, a lot more humble." ~ Danielle

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**L** I serve because Youth Services is about doing the right thing, at the right time, all the time."



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#### How to GIVE~

Youth Services System Inc. P.O. Box 6041 87 15th Street Wheeling, WV 26003 304-233-9627

There are many ways to help YSS create better futures!

- · Mail a check to the address at left.
  - Donate on our website or Facebook page.
    - · Set up a recurring gift by texting YSSGIVE to 44-









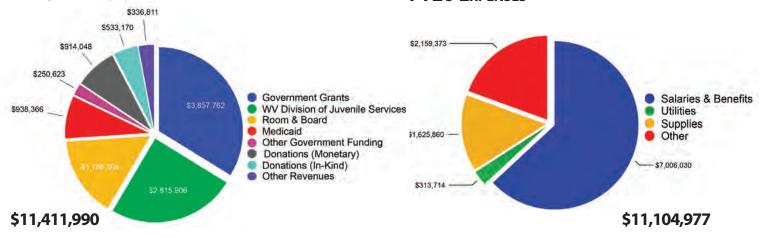


John Moses, CEO



#### FY20 REVENUES ~

#### FY20 EXPENSES ~~~



## Celebrate Youth 2019



#### August 1

It's all about a fun, free day for kids at Wheeling Park with a resource fair, food, games, swimming and more!





#### **N**OVEMBER 1, 2019

# Teams: 22 # Participants: 152 # Sponsors: 26

#### Amount Raised: \$65,477

To help prevent youth homelessness







## Good Samaritan Tribute Dinner

#### August 16, 2019 ~ Charlie Schlegel

Like YSS founder Ronald C. Mulholland, when it comes to helping kids, Charlie Schlegel

> "yes ... yes ... and yes again."

The YSS Board of Directors honored local restaurateur and philanthropist Charlie Schlegel as the 2019 Good Samaritan. Charlie donates his time, talents and resources every year to the Wheeling SleepOut benefiting the YSS Transitional Living Program. He and his staff at the former Ye Olde Alpha raised \$40,000 for YSS youth with its Ugly Server Contest. He also donates food to many other local charities.



#### 66

I am my father's son. You have to help people who need help. It's what you do."

Charlie Schlegel

iscal Year 2020 was challenging, but with the help of our dedicated employees, donors and supporters, Youth Services System Inc. adapted to the changes and continued the vital work of serving youth, families and our community. Our FY2020 Annual Report is a flow chart of these challenges and the resulting successes we achieved together.

## **CLIENT** NEEDS

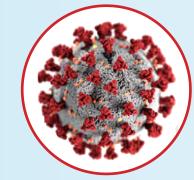
Safe **Shelter Continued Services** 

## **CHALLENGES**



#### SEPTEMBER 2019

A Wheeling homeless shelter no longer accepts women and children.



#### **MARCH 2020**

WV Gov. Jim Justice implements a statewide emergency plan to limit exposure to the novel coronavirus and the resulting illness, COVID-19.



Emily S. Fisher.

YSS Board Chair

meet by conference call during the (COVID) shutdown. They provided as much support as possible to the staff and clients being served while striving to keep everyone safe. "

he Board of Youth Services Systems continued to

## 

YSS CEO John Moses calls a meeting of local elected officials, social service agencies and others who serve people experiencing homelessness About 25 people sit at the table. Information and ideas are shared, but no immediate solutions present themselves.

Help Us

**Help Families** 

GINGTUESDAY | NOW

YSS launches a media campaign

and a Giving Tuesday Now online

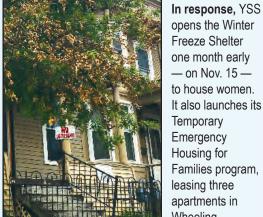
fundraiser to raise awareness and

money for homeless families.

The first purpose of the meeting was to give people an idea of what the homeless situation is in the Wheeling area, especially for women and families. At last count, there were about 29-30 women sleeping in tents in the city of Wheeling. One of those moms is pregnant. We simply don't have the immediate resources we once did." ~ John Moses, Sept. 4, 2019

Freeze Shelter

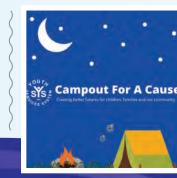






YSS applies for funding to purchase thousands of dollars in cleaning supplies and Personal Protective Equipment (PPE) to keep clients and employees in the residential facilities





As an "essential" business, YSS remains open

during the stay-home order, although some office

staff are able to work from home. YSS shelters

fessionals using online platforms. School-based mental health coordinators create Facebook pag-

es with resources for parents and students.

and the Ronald C. Mulholland Juvenile Center stay open thanks to hard-working frontline staff. Everyone adapts. Professional Services therapists conduct sessions via telehealth. Prevention staff provides continuing education to local pro-

> YSS creates a new virtual fundraiser. Campout for a Cause, to raise money for unfunded and underfunded programs during COVID.



With donations of sewing machines from YSS employees and fabric from local residents and businesses, Helinski Shelter director Margo Scott taught residents how to sew masks and then donated masks to Ohio County Schools, Soup Kitchen of Greater Wheeling, House of the Carpenter, Madison School, Welty Home and YSS, among others.



how to use a sewing machine and give back to the community." ~ Margo Scott, Helinski manager

ince September, YSS has helped to house 41 families, including 83 children. Staff members have worked diligently to maintain a 100% **COVID-free rate among YSS residents.** 

Our donors poured out their love for children and families during this challenging year. Because of this unprecedented support, these are some of the things we could do:

**GIVE** a refrigerator, food and first month's rent & deposit to a single mom who had been living in bug-infested conditions and using a cooler to keep her food.

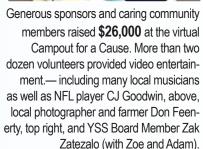
**PROVIDE** temporary housing to a homeless single father who had been unable to find work and daycare for his 4-month-old because of COVID.

**PUT** boots on a man's feet so he could work and feed his four kids under age 10. **CREATE** a warm, safe place for the community's unsheltered population.

**66** We were drawn to YSS and the Freeze Shelter because we wanted to honor Caleb's loving, giving spirit. Caleb Smail would have given a complete stranger the shirt off his back. We figured, as a family, the least we could do was give to this often forgotten group of people." Jen Stricklin, Caleb Smail Kindness Project







Despite school being disrupted this spring, five residents of Ronald C.

Mulholland Juvenile Center earned their TASC high-school equivalency

diplomas. Congratulations, Tucker, Michael, Samantha, Kayle and Robert





## By the Numbers ~~

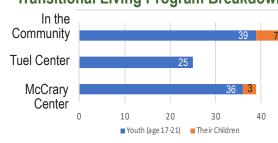
# of Youth & Families Served: 7,751

**RESIDENTIAL SERVICES: 394** 

Holincki Sholto

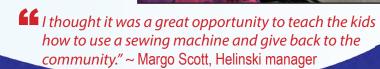
Heiliski Sheitei	01
Samaritan House	44
Transitional Living Program*	110
Ronald C. Mulholland Juvenile Center	183
COMMUNITY-BASED SERVICES: 1,132	
Youth Mentoring Network	45
Youth Opportunities Unlimited (work program)	126
Parenting/Life Skills/Supervised Visitation	57
Before- and After-school Care	107
Regional Youth Services Center	416
Expanded School-based Mental Health:	
Intervention Activities	381
Referrals to Intensive Treatment	50
PROFESSIONAL SERVICES: 125	
Safe at Home	53
Therapy/Quiet Minds/Assessments	58
Drug Court	14
PREVENTION SERVICES: 5,972	
Community Impact Coalition members (youth)	334
Alternative Activities	1,815
Evidence-based Programming	2,013
Keep a Clear Mind (4th grade)	587
Too Good for Drugs	226
Mindfulness Education	66
Partnerships for Success (ages 9-24)	931
HOMELESS SERVICES: 407	
Winter Freeze Shelter** (adults)	279
Temporary Emergency	
Housing for Families 45 parents & 83	3 children
RECOVERY HOMES: 32	04
Lazarus House** (adults)	21
Mary & Martha House** (adults)	11
**Not included in total count	

\*Transitional Living Program Breakdown



**The Women's Giving Circle is** proud to continue to support this program, and Youth Services System Inc., as it strives to make a positive impact in the lives of women and girls in our community."

Suzanne Rohrig Gaiser, Women's Giving Circle





### Public Funders ~~~

Marshall County Board of Education

Marshall County Commission

Northern Panhandle Workforce Development Board

Ohio County Board of Education

**Ohio County Commission** 

U.S. Department of Health & Human

Services Family & Youth Services Bureau

Runaway & Homeless Youth

**Technical Assistance Center**  Substance Abuse & Mental Health Services Administration

## U.S. Department of Justice

W.Va. Department of Education W.Va. Department of Health & Human Resources

 Bureau of Behavioral Health & Health Facilities

 Bureau for Children & Families Bureau of Medical Services

W.Va. Department of Military Affairs & Public Safety, Bureau of Juvenile Services

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Rosemary M. Front Charitable Trust Sisters of St. Joseph Health & Wellness Foundation

Truist CRA and Community

Development Roy Chambers Foundation

VNA Home Support Services Foundation Inc

Walter Goga Fund Women's Giving Circle

Youth Services System Inc. has made every effort to compile an accurate and comprehensive list documenting gifts received between July 1, 2019, and June 30, 2020. We sincerely apologize if your name was omitted or recorded incorrectly. To report an error, please call 304-218-2894.

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Patterson, Aaron Patterson, Donald Patrick Patterson, Tara Paul. Jessica Payton, Shannor Peklinsky, Alicia Pelegrin, Lynette Pell, Doug Peluchette, Carol Peluchette, Dave Peluchette, Elaine Peoples, Matt Perdue, Jean S Perry, John Petrella, John and Roberta Pizzoferrato, Kelly

Church Poland, Michelle Pomazal, Rick Porter, Dena Porter. Heid Porter, Matthew and Mia Porter, Sue Posey, Brenda

Provenzano, Floridea Pyle, John and Amy Rabinowitz, Marilyn Radakovich. Peter and Sue Rader, Kaitlynne

Rager, Trista Railing, Mary Ramallo, Veronica Ramsey, Bruce L Rapp, David Ratcliffe, Donnie Raymond, Roberta Reddick, Teresa Reddy, Virginia and Richard

Reed, Laura Reese, Darlene Reineke, Jazlyn

Ricker, Barbara Riggs, Cristy Riley, Christine

Norris, Randy

Oberdick, Jacinda Ogilbee, Breezie Oglebay Park Ohio County 4-H Ohio County Democratic Wom-

en's Club Ohio Valley Awards Ohio Valley Christian Soldiers Ohio Valley Street Survivors Ohio Valley Unitarian Universalist

Orrick. Herrington & Sutcliffe Otey's Smokehouse Otte. Lucille

Panhandle Cleaning & Restoration Panhandle Lodge No. 74-Elks

Pittsburgh Associates Operating Pleasant Grove United Methodist

Potts, Lawrence "Cork" and Joanne Power Country 99.5 Radio

Rafiani, Kristin and Baromelow,

Reed, Tim and Linda

Reliable Appliance Renshaw, Jean Anne Resczynski, Larry and Chris Rich & Shirlev's Quickprint Richmond, Dianne

Riley, Katherine I Rine, Kelly Rine. Robert

Ringer, Clarissa Roberts, Karen Robinson, Nathan Rock Hill Presbyterian Church Rogers, John Rohmann, Stacy

Ronevich, Miranda

Rohrig, Jennifer Rohrig, Rob and Kathleen Rollandini, Jobeth Roman, Loretta Romanek, Paul and Jean Romick, Margaret Roney's Point Presbyterian

Rose. David and Judy Rosenberg, Sherry Rosenthal, Nina Roset, Janet Rotary Club of Wheeling Roth, John and Marsha Roxby, Joe Roxby, Judi

Ruben, Barbara Runkle, Alice Runvan, Lisa Rush, Ron Russell, Stacy

Salestrom, James and Pamela Salkovick, John and Karen Salvatori, Renee Sambuco, Mary Sampson, Bill and Chris Sam's Club

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Slater, Libby

Slaven, Sue

Smith, Casey

Smith, Eleano

Smith, Robert

Smith, Sandra

Snyder, Jenny

Snyder, Michelle

Sokol, Jessica

Smith, Steve and Linda

Snyder, Kim and Brett

Social Security Office

Southwestern Energy

Spic & Span Cleaners

Spillers, George

Spurrier, Amy

Church

Squires. Mariorie

Smith, Wayne and Carolyn

Smoulder, George and Mary

Sobutka, Nelson and Joan

Sonotone Hearing Aid Center

Spadafore, Lori & Charles

Spohn, Nancy and Charles

Sprague, Gary and Cheryl

St Matthew's Episcopal Church

St. Clairsville Church of Christ

St. Joseph The Worker School

St. Mark Evangelical Lutheran

St. Luke's Episcopal Church

St. Mary's Central School

St. Michael Parish School

St. Paul Evangelical Church

St. Vincent De Paul School

St. Michael Parish Youth Group

State Farm Insurance, Tim O'Grady

Sicurella, John A.

St. Michael Church

Stacey, Vanessa

Stamp, Fred and Joan

Stechly, Robert and Judith

Stahl, Rebecca

Stamper, Paula

Staskey, Valery L

Smith, Dee

Smith, Lisa

Smith, Terr

Shimp, Douglas B Short Creek United Methodist Shortall, Emily Showalter, Jenny Shrodes, Lychel and Alicea, Michael Sibs Antiques Simon, Kareer Singer, Nancy

Timbrook, Dorothy Timms, Dr. Steve Tisinger, Richard Todaro, Patrick Tolliver-Lehman, Lisa Sklavounakis, Gerasimos Tom. Sandv Tomczyk, Joseph and Christine Townsend, Carl Tovs for Tunes Frabert. Melanie

Thrive

Stewart, Laura

Stickles, Steven

Stokes, Charleer

Stone Presbyterian Church

Strong, Robert and Libby

Sunkissed Hair & Day Spa

Suprenant, Paul and Regina

Stinoski, Marv

Storch, Erikka

Straub Honda

Stull. Brooke

Stull, Luann

Sullivan, Edward

Sullivan, Peggy

Sutphin, Barry

Sutton, Dennis

Swain. Diana L

Szalay, Angela

Taggart, Cheri

Takos, Regina

Taylor, Cassie

Tavlor. Michael

Taylor, John and Peg

The Cornerstone Group

The Experience Church

Thomas, Brenda & Thomas

The Linsly School

Thompson, Melissa

Thornburg, Vincent

Throckmorton, Jennifer

Target

Swann, Jim and Greta

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Strader, Cynthia

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Valley Harley-Davidson Vance Memorial Presbyterian Vankirk, Teddy Vargo, Dianna Varsity Pizza Vavra, Sara S.

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In Memory of Kathy Burgoyne In Memory of Mark J. Bell Burleson, Pamela In Memory of John "Jack" Pennybacker Burson, Patrick A. and Amy J. In Honor of Nancy Redford

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Crupe, Gerald and Patricia

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In Memory of Angela Nagem & Jesus In Memory of John "Jack" Pennybacker In Memory of John "Jack" Pennybacker Carrigan, Joan In Memory of Ron Mulholland Chabak, Pamela In Memory of Mary Theresa Bentz Chabak Carter, Jeanne In Honor of John Moses

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McKinley, Betty and Harold In Memory of John "Jack" Pennybacker Mendel, G. and Meyers, Judith In Memory of John "Jack" Pennybacker Midget, Marlene In Memory of Timothy Midget Miller, Jody

Miller, Judy In Memory of Frank Templin Monfradi, Charles and Delores In Memory of John "Jack" Pennybacker Mullin, Richard P. Jr. and Marian In Memory of John "Jack" Pennybacker O'Donnell, Laura In Memory of C.T. O'Donnell

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In Memory of Frank Templin

In Honor of Betsy Bethel-McFarland O'Neil, Anna Parker, Sharon In Memory of Mark Rohrig Peklinsky, Carol and Scott In Memory of Angela Nagem

In Memory of John "Jack" Pennybacker Pennybacker, Shawn and Vickie In Memory of John "Jack" Pennybacke Porter, Charles and Sarah In Memory of John "Jack" Pennybacke Posin, Seth In Memory of John "Jack" Pennybacke Post, David and Launa In Memory of John"Jack" Pennybacker Prascik. Helen In Memory of Gregg Voscavitch Proietti, Victor and Joan In Memory of John "Jack" Pennybacker Recht. Karen In Honor of Mary Beth Hughes & Donna Glass Rogers, William and Linda In Memory of Frank Templin Rohrig, Shelley In Memory of Mark Rohrig Sacco, Ron and Stacey

In Memory of Debbie Miller

Schlosser, Mary Katherine

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In Honor of Joseph Wakim

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