Artwork created by the Samaritan House youth and staff
Often, the youth who cross the threshold of Youth Services System, Inc. (YSS) are not doing so on their own accord. They may find themselves in a school counselors office mid-day only to be told they won’t be going home and will be staying in a safe place until “things” can be sorted out at home. On occasion, they have been told to leave their home, just months after their 18th birthday and, if lucky, couch surf with friends. If they have been arrested or waiting on a court hearing, they may find themselves in our juvenile center.

In total, YSS operates two Emergency Youth Shelters, two Transitional Living Programs, Ronald C. Mulholland Juvenile Center, three recovery homes and over 25 programs in our central office building and out in our community.

“Together We Can” resonates from one of the emergency youth shelters and encompasses the entire agency. The cover of the Annual Report is a mural which is painted on a wall inside of Samaritan House. It was created over many hours of sitting at the table with the youth and staff as they engaged in conversations about what they want in their life and more importantly, what they need.

At YSS, our staff embrace DIVERSITY, offer HOPE, wish for PEACE, find KINDNESS is worth sharing and RESPECT one’s self and others. This year, YSS was able to:

- Provide Services to over 11,000 youth and adults
- Hold our 14th annual Celebrate Youth Festival with over 60 exhibitors and offer a free day at Wheeling Park
- Honor the Women’s Giving Circle as our 2022 Good Samaritans
- Raise over $23,000 through the Wheeling SleepOut for our Transitional Living Program
- Register three new Safe Place sites
- Match 20 youth mentor/mentees
- Distribute nearly 500 Naloxone Kits
- Continue the annual Logan’s Legacy Blood Drive
- Open Outpatient Therapy services to the public
- Relocate Samaritan House to 54 Indiana Street, Wheeling Island
- Be designated as the Region 1 Prevention Lead Organization for the WV DHHR Bureau for Behavioral Health
- Lead the Ronald C. Mulholland Juvenile Center students through a NASA project and win an award

This fiscal year brought about significant changes in leadership, including the stepping down of CEO, Tammy Kruse due to personal reasons and the appointment of Interim CEO, Jill Eddy. Life is full of changes and being healthy is the single most important aspect of life.

As the needs are different for each person who knocks on our door, our response is the same, we say "...yes...yes...and yes again". Quote from our founder, Ron Mulholland. The Mission of YSS is to create better futures for children, families, and our community. Our mission can only be accomplished with a strong and supportive staff, leaders in our community and board room and the generosity of donors. We choose to be steadfast when those who are enduring hardship ask for help. We must be willing to step outside our comfort zone to offer humanity, compassion and mercy. Thank you for supporting Youth Services System, Inc. Together We Can, Together We Did!
MESSAGE FROM THE INTERIM CEO

Success comes from blending different personalities, experiences and skills. YSS has been blessed with seasoned staff who are rooted in tradition and committed to our mission. We are also fortunate to have added passionate, experienced and skilled individuals to our team.

Transition is defined as the “process or period of change.” The challenge that we have now is coming together to strategically plan for our future. It is an exciting time that I view as an opportunity to enhance quality of services, efficiency and promote growth.

I want to thank each of you who have committed to our mission, “To create better futures for children, families, and our community.” I also want to thank the individuals who have brought perspective and ideas to the team. I learn from all of you each and every day. The impact that we have is not possible without great staff, volunteers, donors and our community. Let’s be an example of collaboration for our children and leaders as we prepare to celebrate 50 years of service!

Thank you,

Jill Eddy, Interim Chief Executive Officer
BOARD OF DIRECTORS

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In Memory of Rev. Gary Beale
Emeritus Board Member 2015-2022

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In Memory of Tom Burgoyne
Emeritus Board Member 2015-2023
MISSION:
To create better futures for children, families, and our community.

VISION:
Youth Services System, Inc. remains the recognized leader in helping our community provide the best care for children and families.

OUR VALUES:

- Every child has worth, value and potential.
- The care of our children is our first priority.
- Children need us to commit and take risks on their behalf.
- We strive to operate a quality-driven organization in management, services, and stewardship.

- We believe in organizational transparency and honesty.
- Creativity and innovation guide our effort.
- We are committed to our employees and value their contribution to our success.
- The commitment and wisdom of the governing Board is necessary to fulfill the mission and vision of the organization.

- Community support and partnerships are necessary to our success.
- The diversity of our youth and families, employees, Board members, and supporters contributes to our success.
- We listen to the stories of the children, families, and the community we serve.
- We avoid the complacency that would limit our success.
FY 2023
FINANCIAL REPORT

11,516
Total Youth & Adults Served in FY 2023

REVENUES: FY 2023
Government Grants $6,306,313
WV Div. of Juvenile Services $4,301,360
Room & Board $1,481,874
Medicaid $1,038,265
Other Government Funding $357,487
Donations (Monetary) $509,370
Donations (In-kind) $203,034
Gain/Loss on Investments ($143,192)
Other Revenues $224,584
TOTAL: $14,279,095

EXPENSES: FY 2023
Salaries & Benefits $8,034,388
Utilities $400,957
Supplies $2,049,592
Other Expenses* $2,219,086
TOTAL $12,704,023

NET SURPLUS: $1,575,072

*childcare fees, DOE, socially neccessary services
The 14th Annual Celebrate Youth Festival was another success for our community. Thousands of children and families attended, and everyone who attended the event received a free wristband to Wheeling Park. We also supplied food, entertainment, school supplies and information from over 60 exhibitors. For some, this may be the only chance all summer to experience a fun, free day of vacation. School supplies on average can cost up to $600 or more each year for children in K-12, according to a 2022 Deloitte Back to School Survey. We were able to provide children school supplies, so families felt more at ease. We are grateful to continue this tradition due to the support from our sponsors, staff and volunteers.
The **2022 Good Samaritan Dinner** honored the **Women’s Giving Circle**. The nonprofit was founded so that young girls and women have the resources they need to grow up to be healthy, strong and educated. The organization also likes to recognize gender disparities in our community and advocates for gender equality.

Whether they are supporting girls by teaching golf, securing food for senior women, providing parenting skills to young moms, providing housing for displaced youth, helping women access healthcare, or helping girls get their driver’s license, the Women’s Giving Circle has provided countless resources to our community.
WHEELING SLEEPOUT 2022

"WE SLEEP OUT SO KIDS DON'T HAVE TO!"

November 4, 2022

# Teams: 17
# Participants: 46
# Sponsors: 9

The 2022 Wheeling SleepOut raised over $23,000 to go toward the Transitional Living Program, which helps youth in the community from becoming homeless by securing housing, teaching life skills, employment opportunities, education and more.

50% of youth aging out of foster care become homeless

https://nfyl.org/issues/homelessness/
Thanks to our dedicated staff and volunteers, we continue to bring the YSS mission and vision to life.
Together WE CAN

With hard work and determination, our employees are able to create everlasting memories and connections with our youth and community members!
The West Liberty University Women’s Basketball team helped collect winter items for YSS at a home game, then teamed up with Paree Insurance and Panhandle Restoration and hosted a “Stuff the Truck” donation drive at Walmart in The Highlands. Then the groups brought the items back to YSS to sort for our Sophie Moses Free Store and The Life Hub.

The Robbie Clayton Memorial and Main Street Bank continue to donate essential items to YSS in Robbie’s memory. Robbie was known for being selfless and always giving back to his community. His mother, Renee, keeps his legacy alive by continuing Robbie’s selflessness.

(L-R: Nick Sparachane of Main Street Bank, Tammy Kruse of YSS, Renee Clayton (seated) with Robbie’s Wish and Main Street Bank, and Ryan Herron of Main Street Bank)
Community members are constantly volunteering their time to help YSS. The top picture shows a group of Wheeling University Women’s Soccer team sorting through clothes for our Sophie Moses Free Store. YSS constantly receives donations and the need for volunteers stays steady. The bottom picture shows Wheeling Country Day School students with their collection of donations for YSS to give to children and youth in need.

Over 180 Volunteers Gave 1,850 Hours
The Wheeling Girl Scouts Troop 10135 made blankets for youth at our Ronald C. Mulholland Juvenile Center. The girls chose their materials and worked as a team to make many blankets. One troop member gave away the blanket she made before coming in to someone who was on the street and cold.

The Wheeling Island Casino General Manager and Casino President Kim Florence (R) presented Tammy Kruse, YSS (L), with a check for over $6,000. The casino named YSS as their recipient of Game Changers. The award is given quarterly.

Respect

YSS is the only licensed Safe Place provider in the state of West Virginia. The addition of three new sites, two at the Weirton Fire Department (both the Headquarters Station and the Gilson Avenue Station) and one at the Brooke-Hancock Family Resource Network, will bring the Safe Place sites within the network up to 25 total locations.
Hope

Street Outreach Coordinator, Dorothy Matusic received the Champion of Children award. She is pictured with her family.

Youth Mentoring Network

Mentor/Mentee Matches:
20

Expanded School-Based Mental Health Prevention & Intervention Encounters:
5,466

Youth Opportunities Unlimited (Y.O.U.) Youth Employment Program
126

Safe at Home
43

Parenting/Life Skills/Supervised Visitation
65

Regional Youth Services Center
80

Before and After-School Care
84

Outpatient Clients
133
Diversity

Youth Participating in Evidence-Based Prevention Education Curriculum

Youth & Adults Participating in Prevention Education Training

Youth & Adults Participating in Alternative Activities

Naloxone Kits Disseminated (in collaboration w/ community partners)

As the West Virginia Region 1 Prevention Lead Organization, YSS is responsible for four County based Substance Use Prevention Coalitions. This year was the region’s first Harm Reduction Summit. All four Coalitions attended the full three week course that took place in Wheeling, Morgantown, and Glade Springs. Community Anti-Drug Coalitions of America (CADCA)’s National Coalition Academy (NCA) is a year-long innovative training program that combines three-weeks of classroom training, distance learning, and web support to teach participating coalitions what they need to know and what they need to do to enhance and sustain a highly effective anti-drug coalition.

Region 1 Prevention Coalitions:
Ohio, Marshall, Brooke, Hancock & Wetzel counties

277 Adult Membership
15 Youth Membership

YSS staff at a Save a Life Day event. Staff helped disperse Naloxone to community members and demonstrated how to administer the Naloxone.


**RESIDENTIAL SERVICES**

**Emergency Youth Shelters:**
- Helsinki Shelter: 39
- Samaritan House: 21

**Transitional Living Program:**
- Tuel Center/
- McCrary Center/Community Living: 96

Ronald C. Mulholland Juvenile Center: 228

The Samaritan House is a designated Safe Place.

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**Recovery Homes**

- Lazarus House Residents: 11
- Mark’s House Residents: 15
- Mary & Martha House Residents: 64

Regional Adult Intervention Peer Support

---

**PROFESSIONAL SERVICES**

- Staff Filtered Calls Through Central Referral
- Case Managers Served Youth
- Youth and Families Received Therapeutic Services
- Comprehensive Assessments Were Completed on Clients
- Completed Psychological Evaluations
- Assisted Safe at Home Families
YSS’s Ronald C. Mulholland Juvenile Center (RMJC) was one of 16 schools selected by the West Virginia Space Grant Consortium to complete NASA’s Plant the Moon Challenge. The Plant the Moon Challenge was an eight-week contest to grow plants in at least 50% regolith, loose dust and rock material found on the Moon. Students at RMJC participated in this project led by teachers Dr. Jane Neuenschwander, Michael O’Connell, Carl Carpenter and Louis Elias. RMJC won the NASA Plant the Moon State Level Best of Show Award for West Virginia in the High School category for their work. When interviewed, students felt they not only won an award from NASA for their project, but also self-esteem from working on a NASA challenge.
Adams, Ashley
Adams, Jay
AEP Mitchell Plant
Al-Din, Carole A.
Allen, Barry & Lisa
AlignHR
Alpha Xi Delta at West Liberty University
Altmeyer Funeral Home
American Sanitary Supply Company
Anderson, Wendy
Anonymous
Anthony, David
Anthony Investment Management, LLC
Arnett, Kimberly
Ashmore, Paul & Missy
Auber, Judy
Baker, Kelly
Baldi, Brooke
Barger, Andrew
Barkhurst, Julie
Barry, Mark
Barte, Maureen
Barton, Brooke
Bauer, Rick
Beihl, Shirley
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Bell, Amanda
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Belmont Veterans Charity Fund
Bennett, Amanda
Bethlehem Apostolic Temple
Bethlehem United Presbyterian Church
Deacons
Bernard McDonough Foundation
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Bischof, Judy
Bise, Sally
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Blanton, Ami
Blatt, Jodi
Blevins, Sue
Bomba
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Central Catholic High School
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Children's Christmas Fund
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City of Wheeling
Cogan, Tim
Cole, Geneva
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Comerci, James & Lynn
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Dunlevey, Robert & Sherrie
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First Christian Church - Disciples of Christ
First Presbyterian Church Endowment Committee
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Fluharty, Ethel
Franke, Charla
Fraternal Order of Eagles Elm Grove Aerie 1891
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We have made every effort to compile an accurate and comprehensive list documenting monetary and in-kind donations received between July 1, 2022 and June 30, 2023. We sincerely apologize if your name was omitted or recorded incorrectly. To report an error, please email egrifith@ysswv.com or call 304-233-9627.

Interested in donating to YSS?
Visit www.youthservicessystem.org/donate or scan the QR code below with your mobile device.

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Stamp, Fredrick P and Joan
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In Memory of Joan Anthony

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  Choose a one-time or recurring monthly gift.

- Donate through payroll with the United Way of the Upper Ohio Valley or YSS.

- Visit our website: https://www.youthservicessystem.org/donate

- Start a Fundraiser online/give virtually
  Choose YSS as your charity on Facebook, Instagram and Kroger Community Rewards.

- Set up a legacy gift with your estate planner.

Youth Services System, Inc.
87 15th St.
P.O. Box 6041
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(304) 233-9627

Founded in 1974, Youth Services System, Inc. is a 501(c)3 charitable nonprofit organization in Wheeling, WV. Our residential youth programs are accredited by CARF International. YSS is licensed by the DHHR. YSS is accredited by the West Virginia Alliance of Recovery Residences. We have earned Gold Transparency from Candid. YSS is a United Way member agency.